

Terms and conditions

1. The ordered products were planned for delivery in April 2018. If, due to unexpected events, the deadline needs to be changed, we will inform you as soon as possible.
2. The buyer, after receiving the payment details or the online payment link in the PayPal system, undertakes to pay the amount of the advance as selected by him in his order within 10 calendar days from the receipt of said detail.
3. If the advance payment is lower than the full retail price of the product, the seller undertakes to inform the buyer about the need to pay the remaining part of the payment within 15 days before the planned shipment of the goods. The buyer, however, undertakes to settle it within 10 calendar days from the moment of receiving the message.
4. The costs of delivery to the buyer, the custom fees and other import taxes shall be borne by the buyer.
5. We can send our products to the locations around the globe.
6. Estimated shipping rates:
 - EU countries - 70 EUR
 - USA and Canada - 199 EUR
 - Australia - 249 EUR
 - other parts of the world - contact us.
7. We can also offer additional components (e.g. frame + front shock) at preferential prices at the buyer's earlier request.
8. The buyer may withdraw from the contract at any time. If the buyer withdraws from the contract after the production has been started, he may only apply for the difference between the deposit he has paid in and the production costs which have already been involved.
9. If the buyer withdraws from the contract before the production process starts, he may apply for the refund of his advance payment (minus our servicing costs, if any).



PRE ORDER

10. All our prices include 23 % VAT.
11. If the buyer orders a special frame with its geometry personalized, the product is made to order and the buyer has no option to withdraw from this contract.

